



HUMAN SERVICES DEPARTMENT
COMMUNITY PARTNERSHIPS DIVISION

115 S Andrews Avenue, Room A360 • Fort Lauderdale, Florida 33301 954-357-8647 • FAX
954-357-8204

Oral Health Network Meeting Minutes

Date: April 5, 2023, 3:00 – 4:15 p.m.

Location: Zoom Virtual Meeting Platform

Facilitator: Clinical Quality Management Support Staff

quality@brhpc.org

(954) 561-9681 ext. 1219, 1295

Providers Present

AHF: Absent

BCOM: Damary Martinez

Care Resource: Absent

NSU: Kaitlin Mooney

CQM & PCS Support Staff: Danielle Liao, Brianne Miller, Gritell Martinez, Nelhil De Valle,
Maunika Patel

Part A Recipient Staff: Timothy Thompson, Richard Pena

Guest: Julia Hidalgo

I. Call to Order

The meeting was called to order at 3:05 pm.

II. Welcome/Introductions

CQM Support Staff welcomed all attendees, made a statement of the meeting's goal, and made individual introductions. They updated the contact list with the Network for the new fiscal year.

III. **Provide Enterprise Training Assessment Survey**

CQM Support Staff had all the Oral Health providers take a survey that helped identify barriers to Provide Enterprise (PE). They hope to create a comprehensive training session to help increase PE competency for all PE users and increase data accuracy.

IV. **Quarter 4 Care Continuum Data Presentation**

The CQM Support Staff, DL, presented Quarter 4 (Q4) Care Continuum data from this fiscal year as it pertained to the Oral Health Network. CQM Support Staff compared data from quarter four fiscal years 2021-2022 and 2022-2023. The Oral Health Network displayed numbers in the 90th percentile across the entire care continuum, including prescribed ARVs and viral suppression. The CQM Support Staff announced to the Network that the retention in care data are inaccurate due to coding issues. GTI is actively fixing this issue in PE and the CQM staff will present accurate retention data for the next meeting when they compare annual data.

Since there were technical issues with retention in care, the overall focus was around prescribed ARV and viral suppression. The staff categorized the Q4 Care Continuum data into three subpopulations: gender, race/ethnicity, and age. Overall, there were no notable changes for prescribed ARV and viral suppression. The only subpopulation that had a notable increase was the transgender population (11%). This change could be due to the increase in transgender clients.

After the data presentation, the CQM Support staff allowed the Oral Health Network an opportunity to ask any questions. The staff proceeded to ask the network questions regarding the System Mapping project. A representative from NSU informed staff that one of the barriers they faced was the lack of lab results being inputted into the Provide Enterprise system by other providers, which caused clients to be upset when they were asked to bring them in before their dentist appointment. The CQM staff noted this issue and mentioned that uploading lab documents properly was a topic they planned to include in the training session. The CQM Support staff also announced that Care Resource would present the next case study presentation.

V. **Announcements**

HIVPC will be hosting a community conversation event on June 16th from 7-9 p.m. located at the Eagle. It is part two of the Leather Kink event last year. CQM Support Staff will send the updated flyer with the registration link.

VI. **Adjournment**

The meeting was adjourned at 3:31 p.m.

Next Meeting Date: July 5, 2023, at 3:00 p.m.

Broward County Board of County Commissioners

Mark D. Bogen • Lamar P. Fisher • Hazelle P. Rogers • Steve Geller • Robert McKinzie • Nan H. Rich • Tim Ryan • Beam Furr
Michael Udine

Commented [GM1]: Please update:
<https://www.broward.org/Commission/Pages/default.aspx>

