



HUMAN SERVICES DEPARTMENT
COMMUNITY PARTNERSHIPS DIVISION

115 S Andrews Avenue, Room A360 • Fort Lauderdale, Florida 33301 954-357-8647 • FAX
954-357-8204

Oral Health Network Meeting Minutes

Date: April 3, 2024, 3:00 – 4:15 p.m.

Location: Zoom Virtual Meeting Platform

Facilitator: Clinical Quality Management Support Staff

quality@brhpc.org

(954) 561-9681 ext. 1295

Providers Present

AHF: Deborah Davis, Carlos Herrera

BCOM: Nidia Garcia

Care Resource: Tatiana Torres

NSU: Kaitlin Mooney

CQM & PCS Support Staff: Danielle Liao, Gritell Martinez, Mandy Lacroix, Maunika Patel, Jeff Beal, Debbie Cestaro-Seifer

Part A Recipient Staff: Timothy Thompson, Brianne Miller

I. Call to Order

The meeting was called to order at 3:05 pm.

II. Welcome/Introductions

CQM Support Staff welcomed all attendees, made a statement of the meeting's goal, and made individual introductions. They updated the contact list with the Network for the new fiscal year.

III. Case Study Presentation BCOM and AHF

BCOM

A representative from BCOM shared a case study with the network. The presentation consisted of a 44-year-old Black Haitian male client with an initial viral load of 109,000.

The client was not compliant with appointments due to work and transportation issues. He also had trouble taking his medications consistently. The client also has a support system that consists of his family and friends. His oral health was not a priority for him, at the time. For the first 3 years, the goal was to lower his viral load and increase his CD4 count through medical case management and non-medical case management services. With the help of the nurse case managers, the patient is now compliant with his medications. His new job allows more flexibility with appointments and UberHealth reduces the barrier around transportation. His current viral loads are <20 and his CD4 is 835. In terms of oral health, he is now caries-free with improved periodontal depths from 7mm to 5mm in the last 2 years.

AHF

A representative from AHF gave a presentation on “Reduced Vertical Dimension of Occlusion (VDO).” Reduced VDO refers to a decrease in space between the upper and lower teeth when the jaws are in a relaxed position. It can cause changes in facial appearance, difficulty chewing and speaking, work or flattened teeth, and sometimes jaw pain and discomfort. She provided a case report on an Asian male client with reduced VDO and identified language as being the initial barrier until they started using a translation application. The direct approach for this client was to use transitional bonding to help build a new occlusion using composite resin.

IV. NSU: Increase in Missed Appointments

A representative from NSU discussed issues surrounding missed appointments and many agencies have experienced the same issues. Some recommendations were to double-book to make up for the missed appointments, provide incentives, and create a no-show policy.

V. Announcements

HIV Planning Council Priority Setting and Resource Allocation committee is hosting a listening session on April 24th from 3-5 p.m. They asked all agencies to join and bring in some clients to participate in this discussion.

VI. Adjournment

The meeting was adjourned at 3:57 p.m.

Next Meeting Date: July 10, 2024, at 3:00 p.m.



Broward County Board of County Commissioners

Mark D. Bogen • Lamar P. Fisher • Hazelle P. Rogers • Steve Geller • Robert McKinzie • Nan H. Rich • Tim Ryan • Beam Furr • Michael Udine