



HUMAN SERVICES DEPARTMENT

COMMUNITY PARTNERSHIPS DIVISION

115 S Andrews Avenue, Room A360 • Fort Lauderdale, Florida 33301
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Medical Provider Network Meeting Minutes

Date: Thursday, July 11, 2024, at 2:30 PM – 3:45 PM

Location: Zoom

Facilitator: Clinical Quality Management Support Staff

quality@brhpc.org

(954) 561-9681 ext. 1295

Providers Present

AHF: Absent

Broward Health: Joyce Espinola

Broward House: N/A

BCOM: Rose Labissiere, Timothy Romero, Chaquita Ingram

Care Resource: Bobby Horton, Arayn Mena Valdes, Douglas Steele

Memorial Health: Absent

Poverello Center: Marcia Saint Victor, Brad Barnes

CQM & PCS Support Staff: Dr. Gritell Berkeley-Martinez, Shade Isidore, Mandy Lacroix, Dr. Jeff Beal, Debbie Cestaro-Seifer

Part A Recipient Staff: Timothy Thompson, Brianne Miller

I. Call to Order

The meeting was called to order at 2:35 pm.

II. Welcome/Introductions

CQM Support Staff welcomed all attendees, made a statement of the meeting's goal, and made individual introductions. Because it is a new fiscal year, they also updated the contact list with the Medical Provider Network.

III. Medical Nutrition Therapy (MNT) Overview

A representative from the Poverello Center provided an overview of the Ryan White Part A (RWPA) Fort Lauderdale EMA Medical Nutrition Therapy services. The Poverello Eat Well Center offers RWPA and EHE food assistance, including medically tailored groceries,

meal delivery options, and access to a gym. The Medical Nutrition Therapy services encompass tailored groceries and meals, nutrition assessments, and counseling. To enroll, clients need a referral from a medical provider, recent lab results, and a list of medications. Dr. Jeff Beal inquired about the minimum requirements for lab work. The Poverello representative responded that they require lab results within the past six months, including CD4 count, total cholesterol, triglycerides, HDL, hemoglobin A1C, and hemoglobin levels. A BCOM representative asked if a referral template was available for providers, and the Poverello representative confirmed that referrals could be completed through Provide Enterprise. Dr. Beal further asked how the program ensures clients' needs are met during the refinement process. A representative from Care Resource requested a sample script to guide providers, and the Poverello representative shared an example that included a diagnosis code and reason for consultation with a nutritionist. Dr. Beal also asked for an overview of the types of therapies being encountered. The Poverello representative noted that common conditions include kidney failure, diabetes, hypertension, and hyperlipidemia.

IV. Medical Nutrition Therapy (MNT) Referral Discussion

A representative from the Recipient Office led a discussion regarding an increase in the backlog of clients waiting on scripts from their medical providers to receive medical nutrition services. If the Medical Provider Network needs any more information, they can reach out to the Recipient Office or the Poverello Center.

V. Broward Ryan White Part A (RWPA) Medical Provider Network Survey Results

The CQM consultants shared the results of a survey sent to the RWPA prescribing providers, noting a 50% response rate. They asked the group "How can we improve this number?" A representative from Broward Health suggested completing the survey on behalf of their providers. A representative from Care Resource asked if we could send it to the supervisors or leadership so they could distribute it to their prescribing providers.

VI. Announcement

There were no announcements.

VII. Adjournment

The meeting was adjourned at 3:46 pm.

Next Meeting Date: Thursday, July 11, 2024, at 2:30 pm.

Broward County Board of County Commissioners
Mark D. Bogen • Lamar P. Fisher • Hazelle P. Rogers • Steve Geller • Robert McKinzie • Nan H. Rich • Tim Ryan • Beam Furr
Michael Udine

