



HUMAN SERVICES DEPARTMENT

**COMMUNITY PARTNERSHIPS DIVISION**

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## Medical Provider Network Meeting Minutes

**Date:** Thursday, January 5, 2023, at 2:30 PM – 3:45 PM

**Location:** Zoom

**Facilitator:** Clinical Quality Management Support Staff

[quality@brhpc.org](mailto:quality@brhpc.org)

(954) 561-9681 ext. 1219 & 1295

### Providers Present

AHF: Absent

Broward Health: Absent

Broward House: Absent

BCOM: Damary Martinez, Maggie Gousse, Chaquita Ingram

Care Resource: Bobby Horton, Ruth Batista, Douglas Steele, Arayn Mena Valdes

Memorial Health: Absent

CQM & PCS Support Staff: Brianne Miller, Danielle Liao, Dr. Gritell Berkeley-Martinez, Maunika Patel

Part A Recipient Staff: Tim Thompson

### Broward County Board of County Commissioners

Mark D. Bogen • Lamar P. Fisher • Beam Furr • Steve Geller • Jared Moskowitz • Nan H. Rich • Tim Ryan • Torey Alston •

Michael Udine

[Broward.org](http://Broward.org)



## **I. Call to Order**

The meeting was called to order at 2:35 pm.

## **II. Welcome/Introductions**

CQM Support Staff welcomed all attendees, made a statement of the meeting's goal, and made individual introductions.

## **III. Addressing Care Continuum Data by Timothy Thompson**

The Part A Recipient staff addressed issues regarding Care Continuum to the Network. The Part A Recipient staff announced that the data for Care Continuum may not be accurate since the retention rate was low compared to the last quarter and the office is looking into resolving any discrepancies. The Part A Recipient staff also reminded the Network to reach out to their medical providers and case managers to log any outstanding medical appointments into Provider Enterprise.

## **IV. Data Presentation: FY22-23 Quarter 3**

The CQM Support Staff started the meeting by reviewing the FY22-23 quarter 3 (Q3) data for the Medical Provider network. During the presentation, the FY22-23 Q2 and FY22-23 Q3 were both compared for the Outpatient Ambulatory (IPCBH) service category. Between the two quarters, the overall retention rate decreased by less than 1%. Next, the service category was drilled down by the three subpopulations: gender, race/ethnicity, and age. While the male and female clients' retention rate decreased by less than 1% between the two quarters, the retention rate of transgender clients decreased by 6.71%. Furthermore, transgender clients had a notable decrease of 9.56% in their viral suppression rate and a decrease of 6.2% in prescribed ARV.

For the race/ethnicity subpopulation, the White (Non-Hispanic) group had a 2.89% decrease in retention rate and a 1.1% decrease in viral suppression. There were no considerable changes for the Black (Non-Hispanic) and Hispanic/Latinx subpopulations. Lastly, for the age subpopulation, the retention rate between the reporting period is as follows: 1.48% decrease for the 18-28 age range, 0.1% decrease for the 29-38 age range, 1.48% decrease for the 39-48 age range, 1.22% decrease for 49-58 age range, and 1.51% decrease for 59+ age range. For the viral suppression rate for the age range 18-28, there was a 2.96% decrease during the reporting period. All the other age categories had no notable changes.

At the end of the presentation, the CQM Support Staff asked the Medical Provider Network if they had any questions about the data review.

## **V. Announcement**

Part A Recipient Staff member announced to the Network that CMS will release a new formulary in February and it will be out for the new fiscal year.

CQM Support Staff made an announcement regarding the Provider Appreciation Week which will be held from February 6<sup>th</sup> to February 10<sup>th</sup> between the hours of 1 p.m. and 2 p.m.

**VI. Adjournment**

The meeting was adjourned at 2:51 pm.

**Next Meeting Date: Thursday, April 6<sup>th</sup>, 2023, at 2:30 pm.**