



BROWARD HIV HEALTH SERVICES PLANNING COUNCIL

Annual Retreat

Thursday, February 26, 2026

11:30AM to 2:15PM

**Broward Regional Health Planning
Council (BRHPC)**

HIV Health Services Planning Council

Annual Retreat



Thursday, February 26, 2026 from 11:30 AM to 2:15PM

Meeting Location: Broward Regional Health Planning Council (BRHPC) 200 Oakwood Lane Suite 100, Hollywood FL 33020

Purpose: To evaluate pertinent data and community needs assessments to inform and advance strategic planning for the 2027–2031 HIV Prevention and Integrated Care Plan, and to assess the impact of the AIDS Drug Assistance Program (ADAP) on Ryan White Part A clients.

Retreat Agenda - Voices United: Planning with Purpose

TIME	DESCRIPTION	PRESENTERS
11:30 - 12:00PM	Welcome & Year in Review FY2025-2026 (Handout A)	Lorenzo Robertson, HIVPC Chair & Von Biggs, HIVPC Vice-Chair
What is the Community Saying: Needs Assessment Presentations		
12:00 - 12:45PM	Presentation of Notable Trends FY2024-2025 Needs Assessment/Community Input (Handout B)	Jeffrey Beal, MD & Debbie Cestaro-Seiffer, RN, MSN, Needs Assessment Consultants
12:45PM - 1:15PM	Lunch	
1:15 - 1:30PM	SFAN/Part B Needs Assessment (Handout C)	Ashley Mayfaire; SFAN Chair
1:30-2:00PM	Community Needs Assessment (CHNA) Overview (Handout D)	Emily Chandler, MPH; BRHPC Consultant
2:00 - 2:15PM	Closing Remarks	Lorenzo Robertson, HIVPC Chair and Von Biggs, HIVPC Vice-Chair

Interested in the Joining the Broward HIV Planning Council?



Scan the QR Code or Visit
Our Website at
www.browardhivpc.org



Broward County HIV Health Services Planning Council Year in Review

FY2025-2026 - MARCH 1, 2025 TO FEBRUARY 28, 2026



Thank you to all the Members!

For your ongoing dedication to our shared mission.



Planning Council Members

- Lorenzo Robertson, **Chair**
- Von Biggs, **Vice-Chair**
- RHaroun Bahi
- Brad Barnes
- Yahaira Barrientos
- Ronald Bhrangger
- Jose Castillo
- Karen Creary
- Franchesca D'Amore
- Jules De La Nuez
- Bisiola Fortune-Evans
- Robert Hadley
- Shalisa Hafley
- Kendra Hayes
- Rafael Jimenez
- Alondra Machado
- William Marcoviche
- Brad Mester
- Dr. Timothy Moragne
- Joshua Rodriguez
- Jonathan Rogers
- Dr. Mark Schweizer
- Shawn Tinsley
- Natalie Tyer
- Colby Williams

Committee Only Members

- Edna Chery-Davis
- Olivia Davy
- Herb Franks
- Serena McLeod
- Alex Murphy
- Matthew Patterson
- Tom Pietrogallo
- Dr. Robert Shore

Thank you to Committee Chairs & Vice-Chairs

For your leadership and commitment.

Standing Committees	Committee Chair	Committee Vice-Chair
Community Empowerment	Shawn Tinsley	Edna Chery-Davis
Executive	Lorenzo Robertson	Von Biggs
Membership Council/Developmment	Dr. Timothy Moragne	Karen Creary
Priority Setting & Resource Allocation	Brad Barnes	Dr. Mark Schweizer
Quality Managment	Bisola Fortune-Evans	Franchesca D'Amore
System of Care	Jose Castillo	Kendra Hayes



Member of the Quarter -
Quarter 1



Member of the Quarter -
Quarter 2



Member of the Quarter -
Quarter 3



Priority Setting and Resource Allocation: FY26-27

- We allocated **\$14.6 million** for RWHAP HIV Core and Support Services
- **\$13.5 Million** for RWHAP HIV Core and Support Services
- **\$1.1 million** in MAI Core and Support Services

Priority Setting and Resource Allocation: FY25-26

We reallocated **\$1, 729,427** for RWHAP HIV Core and Support Services and **\$425, 115** in MAI Core and Support Services, totaling **\$2.1 Million** for FY2025-2026!



Reallocation
Cycle 1

- **\$1,155,402** for Part A Core and Support Services
- **\$340,615** for Minority AIDS Initiative (MAI) Core and Support Services
- **Total Reallocation: \$1,496,017.**



Reallocation
Cycle 2

- **\$574,025** for Part A Core and Support Services
- **\$84,500** for Minority AIDS Initiative (MAI) Core and Support Services.
- **Total Reallocation: \$658,525**

Policy & Procedure Improvements

By Laws Updates

- Revised language to promote person-first, non-discriminatory terminology
- Established clear procedures for converting meetings to workshops when quorum is not met
- Updated committee eligibility criteria
- Clarified term limit language to ensure consistency and transparency

Local Policies & Procedures Manual

- Conducted comprehensive revisions of all committee policies and procedures
- Implemented new policies, including:
 - Incentives Policy for Client Engagement and Participation in Focus Groups and Community Engagement Activities
 - Public Comment Process (HIVPC Meetings & Broward County Board of Commissioners Meetings)
 - HIVPC Code of Ethics

Community Engagement

Registrate | Participa | Dona
FLORIDA AIDS WALK.ORG

PRESENTADO POR
AHE PHARMACY
WELLS FARGO

20 YEARS
FLORIDA AIDS WALK & MUSIC FESTIVAL

MARCH 15TH | FT. LAUDERDALE BEACH PARK

HIV SOS
Presents:
A SALUTE TO PERCUSSIONS:
Smitty's WINGS
Music to SOOTHE THE SOUL & HEAL THE COMMUNITY

Hey, Let's talk about Diabetes, Kidney Disease, HIV & Stigma with Pro's in the Field

SATURDAY 10 MAY 2PM TO 6PM

SMITTY'S WINGS
1134 NW 6TH ST.
FT. LAUDERDALE

More Info Call **Shawn** | 803.297.6966
website: hivpossible.com
Become a Sponsor Email hivpossiblelife@gmail.com

Gospel Drum Shed
School Drum Line
Cultural Arts Expressions

AFRICAN DRUMS

MAN UP FESTIVAL
MAY 3, 2025 • 12PM-5PM

ENTERTAINMENT • HEALTH SCREENINGS • COMPETITIONS

We will host competitions in the three-legged race, sack race, egg-n-spoon race, water balloon toss, 3-on-3 basketball, and others.

We will also offer health screenings, workshops, food trucks, entertainment, and prizes.

Reverend Samuel Delevoe Memorial Park
2520 NW 6th street
Fort Lauderdale, FL 33311

For vendor and food truck information
Contact us at 954-533-9139 or conference@ujimamen.net

Ending the HIV Epidemic
Broward | Ryan White Part A

Ujima

AGING GRACEFULLY

NATIONAL HIV/AIDS AND AGING AWARENESS DAY
FUN, FACTS, & AWARENESS

Hosted by the Community Empowerment Committee of the Broward County HIV Health Services Planning Council

LOCATION
E. Pat Larkins Community Center
520 MLK Boulevard
Pompano Beach, FL 33060

DATE AND TIME
Tuesday, September 23, 2025
10:00 AM to 1:00 PM

OUR COMMUNITY PARTNERS

INVITE ONLY -
Please RSVP to Planning Council Support Staff

954-561-9681 ext. 1244 or 1343
hivpc@brhpc.org

HIVPC
Broward County HIV Health Services Planning Council

CAN COMMUNITY HEALTH PRESENTS
WORLD AIDS DAY CONCERT

FEATURING ORIGINAL STARS FROM RENT

ADAM PASCAL **ANTHONY RAPP**

FT. LAUDERDALE:
LAS OLAS OCEANSIDE PARK
NOVEMBER 30, 2025

TAMPA BAY:
CAN COMMUNITY EVENT CENTER
DECEMBER 1, 2025

CAN COMMUNITY HEALTH
GRAY BOX THEATER
HarmonyWaves
SUSAN TERRY
FOUNDER & ARTIST

Community Engagement (cont.)

Listening Tour Sessions

Food bank and food voucher program Medical Provider Medication

Legal Services Mental Health Oral Health ACA insurance and co-payment assistance

THE BROWARD COUNTY HIV HEALTH SERVICES PLANNING COUNCIL PRESENTS

THE 2025 HIVPC RYAN WHITE PART A

LISTENING TOUR

THURSDAY, APRIL 17, 2025
3 PM-5 PM - SESSION #1

We need to hear your voice

Help us help you, share your journey

Let us celebrate your successes

AIDS Healthcare Foundation Community Room (AHF)
700 SE 3rd Ave Fort Lauderdale, FL 33316

RAFFLE PRIZES!!!

Join Us Virtually:  This is an AUDIO recorded Public Event

Meeting ID: 283 816 050 839 Passcode: Tw3sW2pw

Refreshments will be provided!

 For More Information Contact: 954-561-9681 Ext. 1244 or 1343  hivpc@brhpc.org

Legal Services Mental Health Oral Health Medication ACA insurance

THE BROWARD COUNTY HIV HEALTH SERVICES PLANNING COUNCIL PRESENTS

VOICES OF THE COMMUNITY

For members of the community living in Broward County who receive Ryan White services

TUESDAY, AUGUST 12, 2025
6:00PM-8:00PM **SESSION #2**

We want to hear YOUR voice



African American Research Library and Cultural Center
2650 Sistrunk Blvd, Fort Lauderdale, FL 33311

Why Should You Come Out?

- Talk about the issues that matter to **you**
- Recommend changes **you** want to see
- Food & Refreshments
- Raffle Prizes

Are you a Ryan White consumer?
Transportation may be available!
Ask your **Case Manager** or the agency that referred you for details



Please register here:  This is an AUDIO recorded Public Event

 For More Information Contact: 954-561-9681 Ext. 1244 or 1343  hivpc@brhpc.org

THE BROWARD COUNTY HIV HEALTH SERVICES PLANNING COUNCIL PRESENTS

VOICES OF THE COMMUNITY

For members of the community living in Broward County who receive Ryan White services

MONDAY, OCTOBER 20, 2025
4:30PM-7:30PM **SESSION #3**

WE WANT TO HEAR YOUR VOICE



Gilda's Club South Florida
4850 W. Prospect Road, Ft Lauderdale, FL 33309

Why Should You Come Out?

- Talk about the issues that matter to **you**
- Recommend changes **you** want to see
- Food & Refreshments
- Raffle Prizes
- In-person **meet-and-greet** with Ryan White Part A providers

Are you a Ryan White consumer?
Transportation may be available!
Ask your **Case Manager** or the **agency** that referred you for details



Please register here:  This is an AUDIO recorded Public Event

 For More Information Contact: 954-561-9681 Ext. 1244 or 1343  hivpc@brhpc.org

Community Engagement (cont.)

Key Themes Identified Across Sessions #1–#3

Challenges

- **Access Barriers Persist:** Long waits, limited after-hours access, and complex insurance/certification processes remain challenges.
- **Transportation & Housing Instability:** Transportation difficulties and limited housing support affect care retention.
- **Need for Clearer Communication:** Clients seek clarity on Part A vs. Part B services and stronger provider-client communication.
- **Call for More Client-Centered Engagement:** Desire for personalized care, simpler processes, youth education, and more client voice opportunities.

What's Working

- **Value of Peer Support & Ryan White Services:** Clients appreciate care, medication, food support, and peer navigators.

Community Engagement (cont.)



Community Engagement (cont.)



Addressing the AIDS Drug Assistance Program (ADAP) Crisis



- Received updates and shared testimony from the community leaders at a Senate Appropriations Committee on Health and Human Services
- Reviewed statewide and local impact on clients
- PSRA received updates from Parts A, B, C, D, F, and FQHC partners
- Reinstated the Local Pharmacy Advisory Ad-Hoc Committee
- Reviewed detailed cost analysis and funding scenarios from the Recipient Office
- Discussed eligibility options and service category implications
- Voted to adjust Federal Poverty Level (FPL) thresholds in select categories

Special Thanks!

For your continued commitment to our shared mission and for your unwavering support of the HIVPC whenever called upon.



Ryan White Part A Recipient Staff

- Cassandra Evans, CDP Director
- David Watkins, CDP Assistant Director
- Jessica Roy, CDP Administrator
- Ron Honick, Esq
- Glenroy James
- Timothy Thompson
- Wismy Cius
- Robert Baker
- Aseque Tareq
- Julia Batres
- Brianne Miller
- Richard Pena
- Dorma Davis
- Lorraine Gary
- Kristine Atrigenio-Conway
- Arnold Maloney
- Teisha Fender
- Luis Arvelo
- Sandra Meza Hernandez

Intergovernmental Affairs Office

- Marty Cassini, Esq.
- Patrick Koetzle
- Stuart Rimland
- Jeff Ortiz
- Naomie Labaty
- Kilishi St. Preux
- Tameka Dorsett-Black
- Janice Fleuridor

Board of County Commissioners

- Commissioner Hazelle Rogers

We appreciate the opportunity to lead the HIVPC from FY2022-2026

“A fundamental concern for others in our individual and community lives would go a long way in making the world the better place we so passionately dreamt of.” – Nelson Mandela-Address at Kliptown, Soweto, South Africa, July 12, 2008



Needs Assessment Findings 2025-2026

Prepared by Jeff Beal, MD, AAHIVS

Debbie Cestaro-Seifer, MS, RN, NC-BC

Clinical Consultants

Broward Regional Health Planning Council

Needs Assessment 2025-26 Overview

Planned Strategies and Outcomes

1. Participated in three 2025 Listening Sessions and reviewed both quantitative and qualitative data collected.
2. Created and submitted a written report on the 2025 Listening Sessions to Part A.
3. Organized and led one 2025 Listening Session, providing scripts and guidance to two individuals who facilitated Listening Sessions 1 and 3.
4. Compiled and evaluated findings from the 2023-24, 2024-25, and 2025-26 Needs Assessments.
5. Led the prioritization of Needs Assessment 2023-25 results with Medical and MCM Networks during FY25-26.
6. Conducted a Key Informant Interview with an FQHC.
7. Offered consultation to CIED for the development of a strategic plan for the new CIED Advisory Board and attended all its meetings.
8. Created a new template for the Integrated Assessment Provider Survey.
9. Prepared recommendations for the Medical Lead of LPAC regarding the Biktarvy Switch, based on peer-reviewed literature.
10. Participated in LPAC discussions.
11. Attended community meetings addressing the ADAP crisis.
12. Submitted a final draft of the Needs Assessment 2025-26 Recommendations Report focusing on suggested strategies to enhance program efficiency, including a proposed timeline and a data dashboard to monitor service use and meet client and program needs.



MCM Services, Peer Counselors, & General Workforce Considerations

Medical Case Management 2025-26

- *Prioritize housing needs of clients by increasing collaboration with EHE, and initiating a Housing Summit that includes community partners*
- Develop a Network that works to support case managers and their clients in locating stable housing
- *Define differences between Nonmedical Case Management and Medical Case Management services with standardized job descriptions for each role*
- Create online platform for eligibility recertification
- Develop protocols/online platforms that assist clients to schedule medical transportation defining the mobility and access support clients need
- Streamline administrative processes for transportation assistance
- *Expand telehealth case management to include on-demand access to a network of MCMs (Opportunity to define specialized skills to address housing, aging, mental health and substance use)*
- *Create flexible scheduling: Evenings and weekends accessible to all clients regardless of MCM home (This will require PE access across the system of care) Telehealth platform*
- *Conduct interdisciplinary Case Reviews (will require more interagency communication and collaboration); collaborate with EHE to identify the best model for adoption*
- Routinely report any unmet client needs (unable to make an appointment, schedule appointment, inability to schedule the client for needed screenings or subspecialty care to the SOC)

Previous Year(s) Recommendations: Medical Case Management



SIMPLIFY BROWARD RW PART A
ELIGIBILITY PROCESS



DEVELOP A NEW-CLIENT
EDUCATION PROTOCOL TO
ENSURE CLIENTS RECEIVE
FUNDAMENTAL KNOWLEDGE
ABOUT HIV AND VIRAL
SUPPRESSION



MONITOR CASE MANAGEMENT
TURNOVER RATES AND
DEVELOP STRATEGIES TO
REDUCE INCREASING TRENDS



DEVELOP MCM SUBSPECIALITY
– YOUTH, MH, SU, HOUSING,
LANGUAGE, ETC.

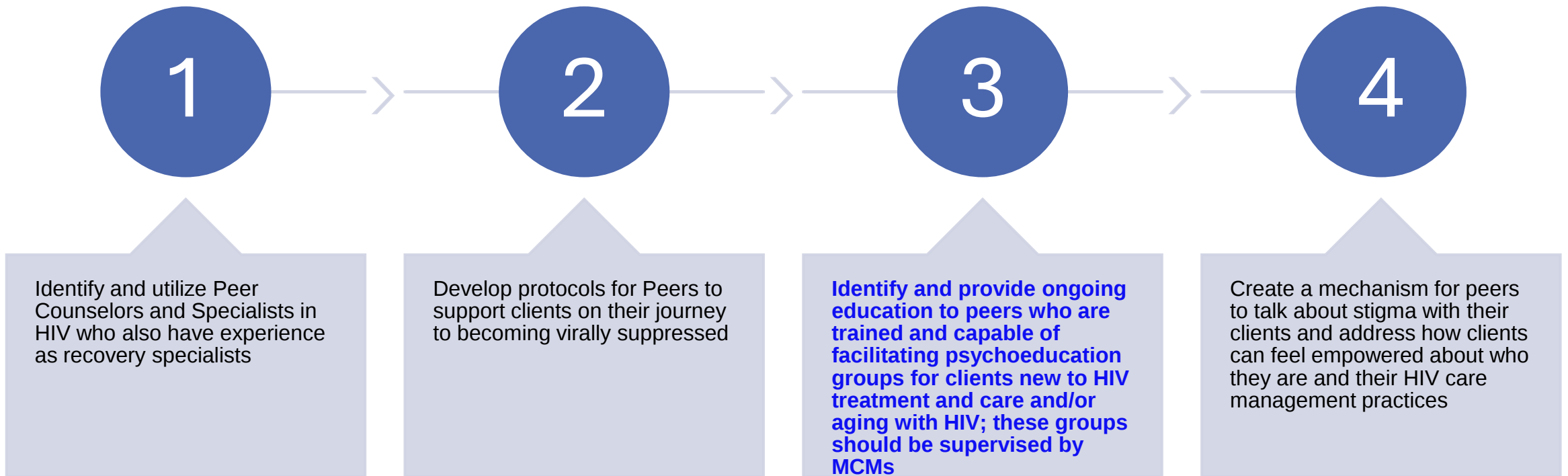


CREATE A SYSTEM TO
DOCUMENT THE REFERRALS
THAT ARE INCOMPLETE OR
UNATTAINABLE



OFFER CLIENTS THE ABILITY TO
CHOOSE MCM SERVICES
THROUGHOUT THE BROWARD
RW PART A EMA

Peer Counselor and Peer Specialists in HIV



General Recommendations: Focusing on Workforce and Community

- Make sure all providers have a comprehensive understanding of the relevant service delivery model (SDM). Conduct an annual online SDM training review for all providers and keep records of completion at each subrecipient site.
- Develop a Broward RW Part A EMA web page dedicated to Peer Specialists in HIV, offering certification resources, links to continuing education, and a Client Compliments and Needs email or documentation platform to share with the CQM team. This will capture the perspectives of Peer Counselors as qualitative evidence of Program and Client achievements and ongoing challenges in accessing Broward RW Part B treatment and care services.
- Ensure that all subrecipient agencies maintain a documented training plan for new service providers covering each service offered to Broward RW Part A clients. Require RW Part A service providers to complete annual continuing education related to HIV treatment and care, with the total CE hours determined by RW Part A recipient staff in collaboration with Network members.



From Silos to Systems

The strategic integration of Broward RW Part A Subrecipients into a unified cohesive network to improve patient care quality and operational efficiency

Silos to Systems

- Streamline client referral processes for specialty care and required screenings
- Create strategies for subrecipient agencies to collaborate and share resources to address client mental health, substance use disorders, health-related social needs, age-related emotional needs and specialty medical needs
- Place Broward RW Part A EMA Provider Resource List online and require agency subrecipient agencies to update their listing of providers and services monthly; details must include hours of operation, specialized programs, and practitioner/case manager/mental health/peer counselors fluent in different languages
- Coordinate with 211 services and the Broward Council on Aging to attend one Network Meeting annually to describe their menu of services and service locations/phone numbers with Support, MCM, and Behavioral Health Networks

Outpatient Ambulatory Health Services (OAHS)

1. Establish a system that enables subrecipient *agencies to collaborate* in supporting each other to provide screenings and specialty care for clients aging with HIV

2025-26 Broward EMA specialty care gaps include orthopedics, pulmonology, neurology, rheumatology, ophthalmology, gastroenterology, vision, and podiatry

2. *Submit quarterly HIV care continuum* data for each subrecipient agency offering the above services and review the information with medical providers and case managers to set quarterly improvement goals. These reports should align with the Miami-Dade RW EMA "Report Card.". Report data quality metrics for improvement to QMC, SOC, and the Broward RW Part A Planning Council.

3. Ensure medical practitioners document their discussions with clients about the importance and benefits of maintaining oral health care alongside antiretroviral therapy to support viral suppression and enhance both short- and long-term health outcomes.

4. Quarterly Care Continuum Reports run by the Recipient must be shared with the BRHPC CQM team promptly to expedite the CQM Program coordination as outlined by HRSA in the management of the RW Part A Program (PCN) #15-02.

New to HIV Care



COLLECT DATA TO DETERMINE IF CLIENTS STARTING ANTIRETROVIRAL THERAPY ARE HAVING LABS DRAWN AT 4-8 WEEKS AND EVERY 4-8 WEEKS UNTIL UNDETECTABLE (UD) THEREAFTER, 3-6 MONTHS X 2YR AND THEN EVERY 6 MONTHS WITH RESULTS ACCESSIBLE TO MCMS, PEERS, AND MENTAL AND BEHAVIORAL HEALTH PROFESSIONALS



DOCUMENT SCREENING SCORES FOR SUBSTANCE USE AND MENTAL HEALTH IN PROVIDE ENTERPRISE (PE) AND IN CASE NOTES TO BE SHARED WITH CLIENTS AND MEDICAL CASE MANAGERS; MAKE NECESSARY REFERRALS TO ESTABLISH AN INTEGRATED APPROACH TO HIV TREATMENT AND CARE WITH EACH CLIENT BEING A PART OF THE "CARE TEAM".
DOCUMENT AND REPORT BARRIERS.



FACILITATE CONVERSATIONS WITH YOUTH AND ADULTS NEWLY DIAGNOSED WITH HIV ABOUT IMAGINING THEIR FUTURE AND THEIR GOALS TO LIVE A HEALTHY, LONG LIFE AND DOCUMENT PREGNANCY PLANNING DISCUSSIONS



ADDRESS THE IMPORTANCE AND VALUE OF IMMUNIZATIONS WITH YOUTH AND ADULTS NEWLY DIAGNOSED WITH HIV AND DOCUMENT THEIR RESPONSE AND GOALS

Engagement & Reengagement in HIV Care

Develop an evidence-based script for MCMs that addresses the specific reasons people disconnect from HIV care; include strategies to assess client motivation and empowerment to support the development of an individualized care plan keenly focused on clients developing the necessary skills to reach and maintain viral suppression



Intensify support and follow-up until these clients have engaged in care for at least one year.



Collaboration and communication between EHE and medical practitioner offices must be productive and efficient; assess and identify gaps

Embedding Consumer Feedback for Program Improvement

Why It Matters

Consumer voices drive better services and outcomes!

Key Strategies

1. Make listening sessions and satisfaction survey with dissemination of results routine
2. Train listening session facilitators and structure client satisfaction surveys
3. Expand participation by using technology and outreach to reach more voices
4. Be transparent by clearly communicating how feedback leads to real changes

Action Steps

- Address barriers to participation (stigma, transportation, outreach)
- Share outcomes and next steps with all stakeholders
- Use feedback as the foundation for strategic improvements in access, responsiveness, and health outcomes



Listening Session Summary Findings

Listening Challenges Bring Opportunities for Change

Despite challenges such as low consumer participation and primarily staff and provider feedback

1. Sessions highlighted key issues including limited understanding of client struggles with transportation services access, administrative obstacles, and deficits in mental health and housing services.
2. Attendees recommended improvements like expanding outreach initiatives, increasing peer navigator support, streamlining administrative processes, and integrating mental and behavioral health services.



Client Satisfaction: Listening Sessions for Impact

Why It Matters

Listening to client voices ensures services are responsive and effective.

An Action Plan is Needed that should be tracked and reported. Consider the following:

Partner with Client-trusted and Recognized-expert Community Organizations

- Facilitate 2 listening sessions with partners who have strong connections to clients not previously reached

Targeted, Accessible Sessions

- Hold 90-minute sessions at times recommended by the partner agency
- Focus on a single, relevant topic per session (e.g., viral suppression, vaccinations, substance use)

Set Clear Goals & Metrics

- Define one program goal for each session.
- Establish measurable outcomes (e.g., number of participants, satisfaction scores)

Rapid Feedback & Action

- Respond to the community within 30 days
- Clearly communicate what changes will occur as a direct result of client feedback



Client Satisfaction Surveys: Recipient & Subrecipients

- Identify 1-5 questions from the State of Florida Needs Assessment Client Survey 2025-26, which is part of the Integrated Assessment Plan, to use as the formal needs assessment used by all Broward RW Part A EMA subrecipients, as part of their contract requirement to perform client satisfaction.
- Challenge subrecipients to use innovative strategies to obtain client satisfaction data
- Require agencies to obtain survey data from a diverse group of clients representing the clients they serve
- Decide how this critical information should be shared across subrecipients





Recommendations for Consideration by the Ryan White Part A (RWPA) System of Care to Enhance Program Efficiency and Promote Patient-Centered Care

Important 2026 Focus for RWPA Subrecipient Provider Survey



The existing data (N=6 completed subrecipient surveys) are insufficient for thorough analysis



The Provider Survey has been revised to conform with HRSA guidelines, facilitating consistent longitudinal analysis of subrecipient agency data, including aspects such as services offered, staff turnover, and service days/hours

Essential Data to Care Recommendations

- Use billing data to track patient health outcomes data according to HIV Guidelines: VL timing, CD4 frequency, office visit frequencies etc.
- Begin a Prospective Data Collection Process to document the details of why clients have gaps in care
- Gather data on housing barriers
- Monitor MCM turnover and encourage/require new MCMs to complete Southeast AETC online training modules; require all MCMs complete 6 hours of continuing education in HIV chronic disease management annually
- Plan a Data Summit to address critical data collection needs and processes, and set strategic goals such as sharing key data with Network Members on a biannual basis
- Show the community how data are used to improve and address care needs for people with HIV
- Challenge subrecipient agency quality improvement teams to use evidence-based practices to improve client health outcomes, including but not limited to viral suppression
- Access and follow data that assesses sexually transmitted infections (STI) rates across the Broward RW Part A EMA; partner with the Florida DOH, which collects these data monthly with the goal of reducing new STD transmissions in Broward County



Strategic Response to Florida ADAP Changes: Broward RW Part A EMA's Path Forward

Enhance Timely Response to Program and Client Needs

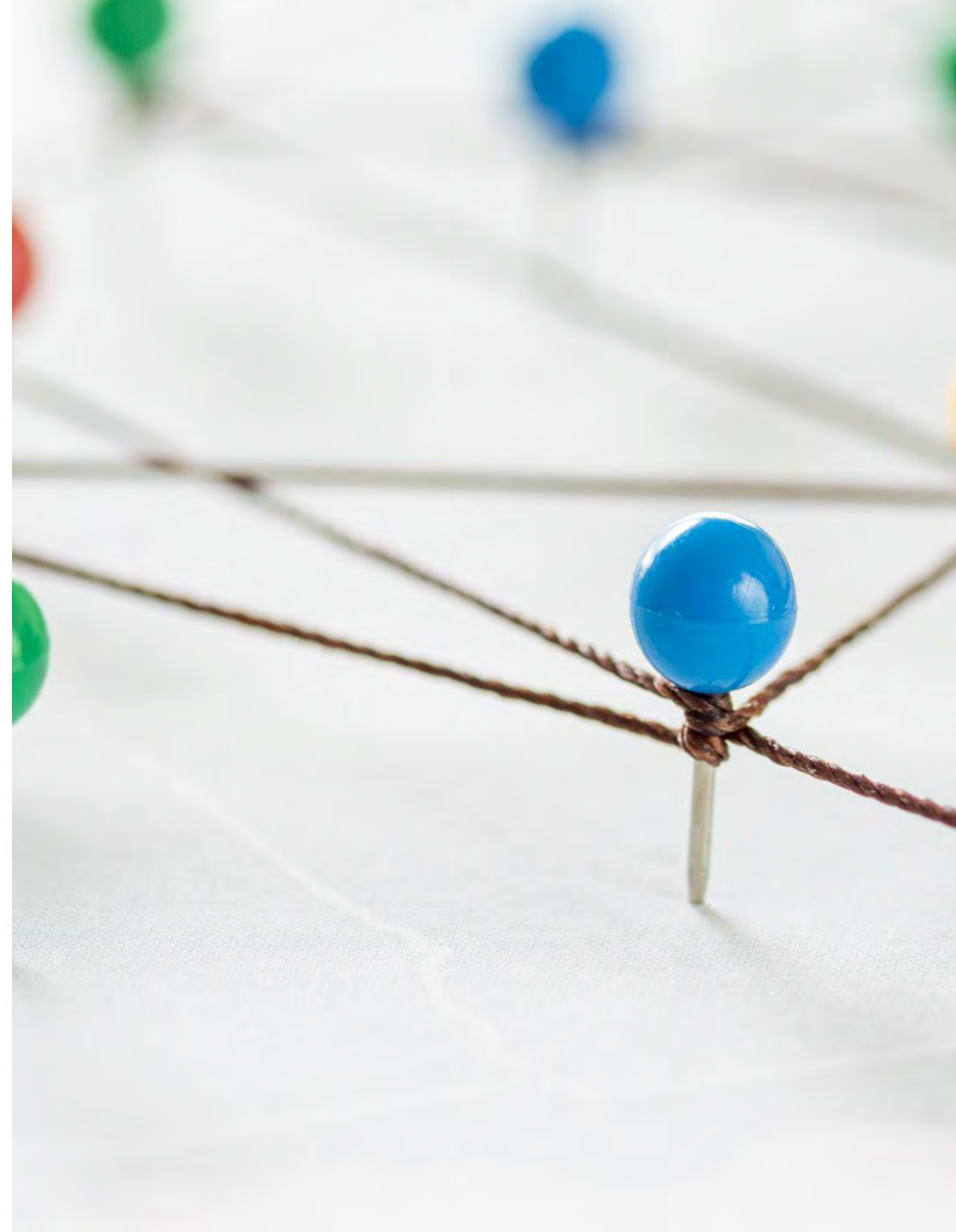
Potential Adverse Outcomes of Reduced ADAP Funding

- Clients discontinuing care
- Interruptions in medication availability
- Loss of health insurance coverage
- Difficulty accessing subspecialty care without insurance
- Rise in community HIV transmission rates
- Increased workload for Disease Intervention Specialists (DIS) and Proact teams
- Development of drug resistance due to switching off Biktarvy (BIC/FTC/TAF)
- Decline in renal function caused by mandatory use of TDF instead of TAF
- Delays or lack of timely access to PAP for Biktarvy (BIC/FTC/TAF)
- Delays or lack of prompt requests for TAF when creatinine levels indicate need
- Increased "in or out" of area migration



Closing Gaps: Tracking and Improving Client Care Journeys

- Tracking is Multi-faceted and the Responsibility of the Part A and ADAP:** It involves data collection on gaps in care, creating standardized protocols for monitoring and responding to missed appointments, tracking unserved individuals, documenting unavailable services, and integrating consumer feedback
- Action Steps:** Encourage agencies to utilize evidence-based practices, improve data sharing, and challenge quality improvement teams to address gaps
- Continuous Improvement:** Use feedback from clients and providers to refine processes and ensure that clients who cannot be served are identified and their needs addressed.
- Mandatory Data Collection:** Set timely expectations for client referrals in the System of Care; require CMs to document and report cases where clients cannot access referral services
- Routine Feedback Integration:** Use Listening sessions and provider surveys to identify and address barriers
- Continuous Quality Improvement:** Use data on unmet needs and unsuccessful referrals to refine processes and improve outcomes



Recording Gaps in HIV Treatment and Care

Why It Matters:

- Documenting gaps ensures that people with HIV receive timely, effective care and helps drive program improvements

Key Actions:

- Standardize & Monitor Referrals:
Ensure all referrals to the Florida Department of Health (DIS, EI, Proact) are timely, documented, and regularly reviewed
- Identify & Support At-Risk Clients:
Quickly connect unsuppressed clients to HIV treatment and flag those at risk of missing or not adhering to ARV medications
- Implement Client-Centered Interventions:
Use medical case management and pharmacist-supported strategies to address structural and health-related social barriers and improve health outcomes

Report & Review:

- Routinely report gaps and use data to refine processes and address unmet needs

Impact:

- Consistent tracking and action on care gaps leads to better health outcomes and a more responsive, client-centered system

Consumer Advocacy



**CONSUMER ADVOCACY IS NEEDED TO
HELP OVERCOME STATE AND LOCAL
ADMINISTRATIVE BARRIERS**



**CONSUMERS SHOULD BE ENCOURAGED
TO ATTEND MEETINGS, WRITE PETITIONS,
AND MAKE THEIR VOICES HEARD**



Thank You!

Any Questions?



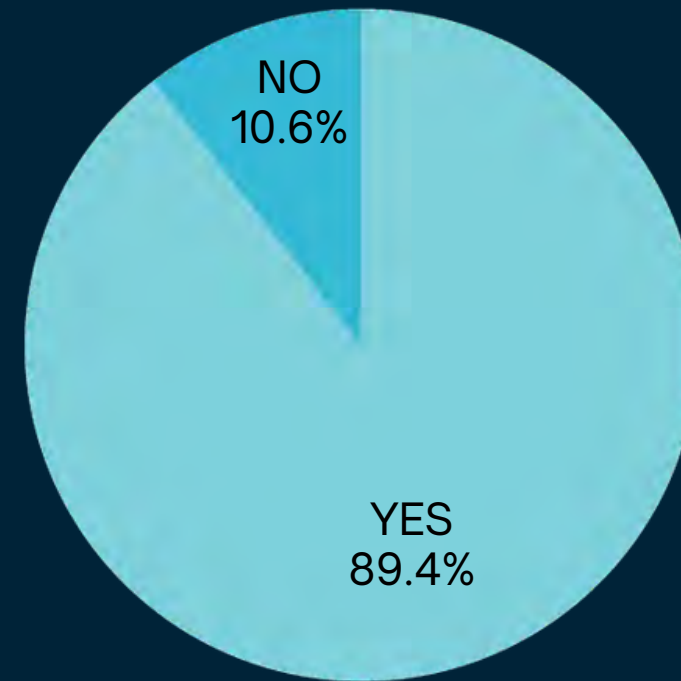
SFAN NEEDS SURVEY



DATA COLLECTED
APRIL & MAY 2025

SURVEYS COLLECTED: 66

SURVEY RESULTS



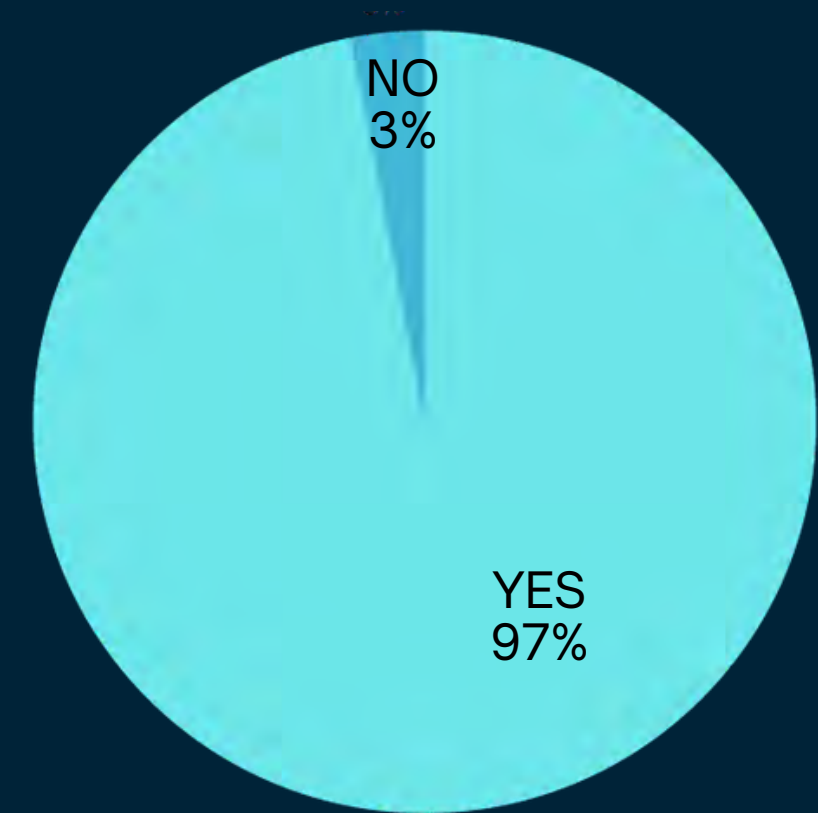
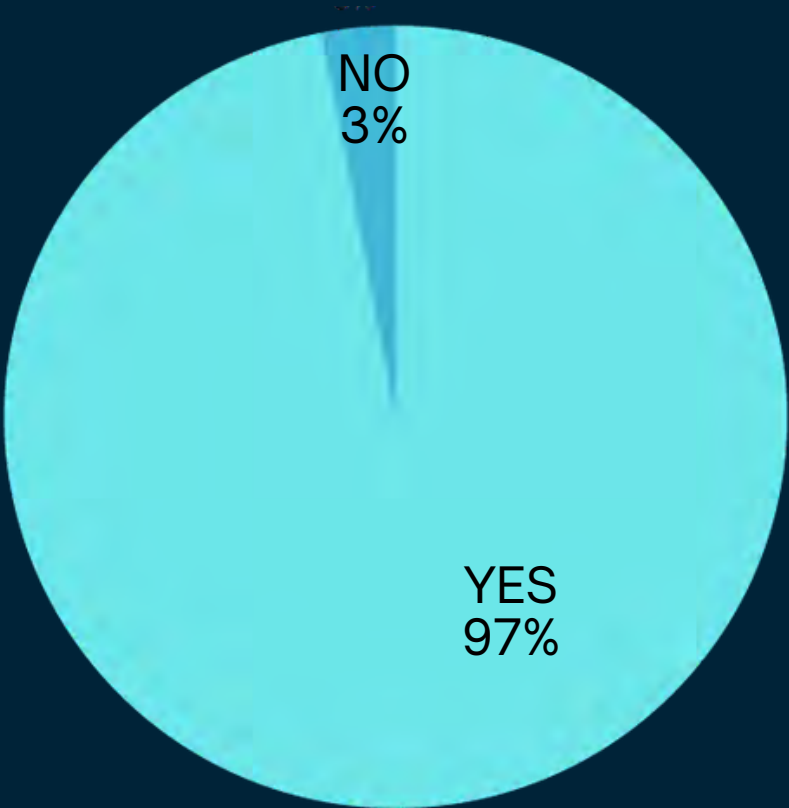
Have you been able to access all the medical services you specifically need through the Ryan White program?



Do you feel respected and heard during your medical appointment?

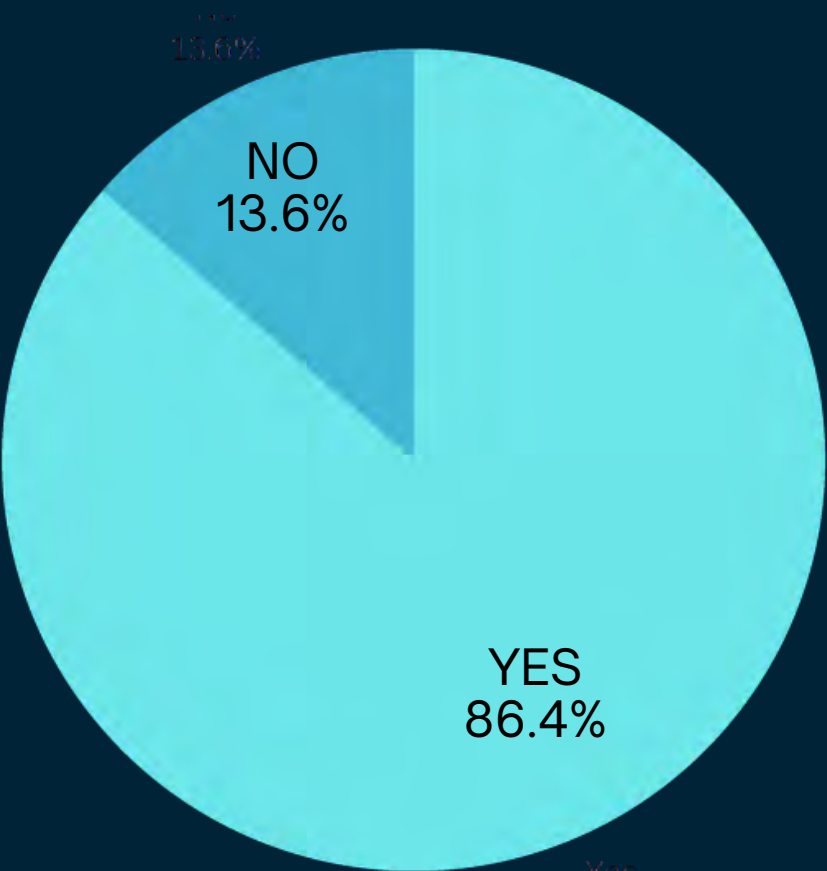


Do you currently have a Ryan White Case Manager?

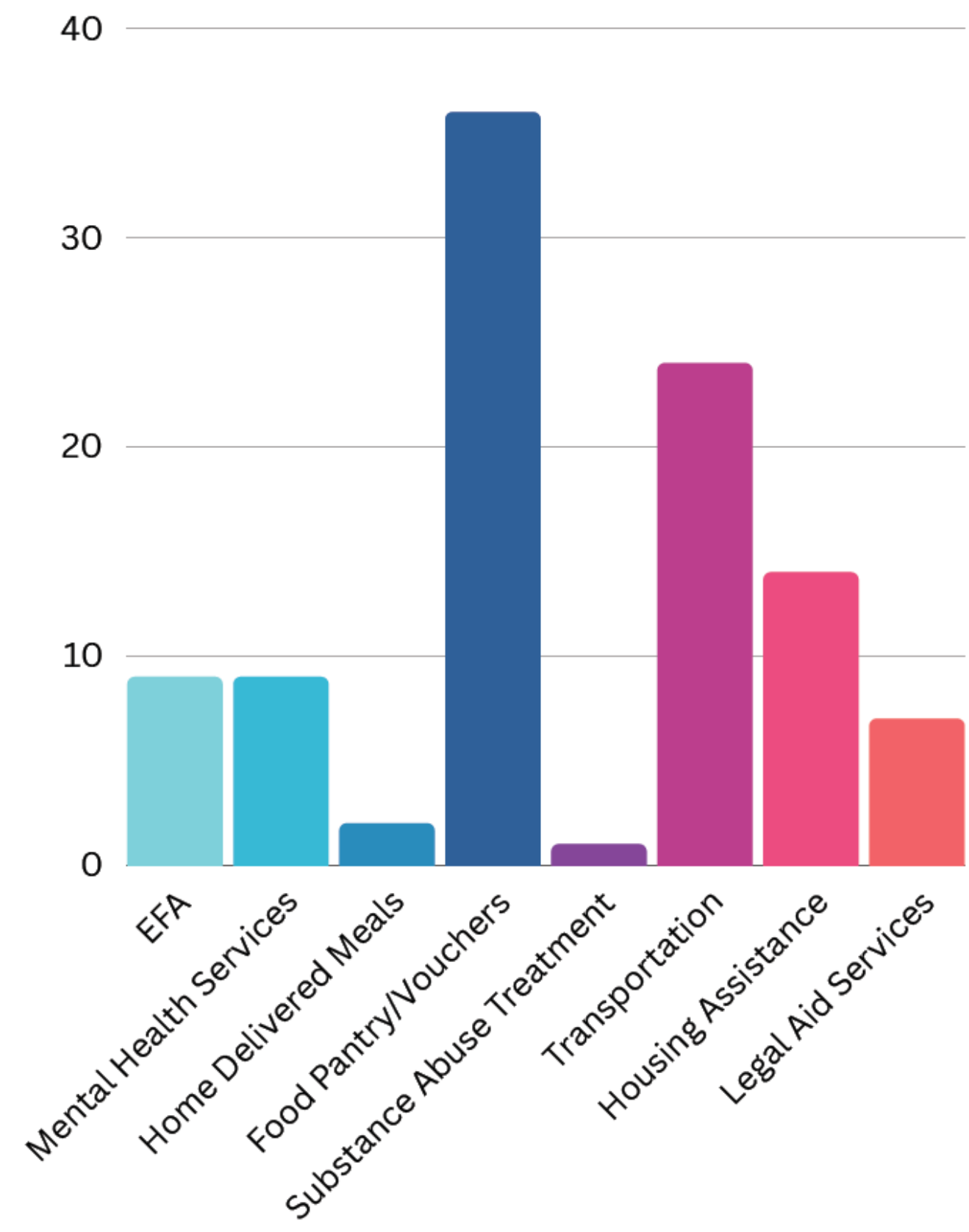


Is it easy for you to schedule an appointment with your healthcare provider?

Are the clinic locations convenient for you to visit?



SERVICE UTILIZATION



ADDITIONAL SERVICES UTILIZED:

- MEDICAL
- REFERRAL FROM CASE MANAGEMENT SERVICES TO OUTSIDE PROVIDER
- UBER RIDES
- DENTAL
- OPHTHALMOLOGY



ADDITIONAL FEEDBACK



**NEED FOR MORE
FOOD AND GIFT
CARDS (ESPECIALLY
FOR HOLIDAYS),
GAS CARDS, BUS
CARDS & HOUSING
ASSISTANCE**

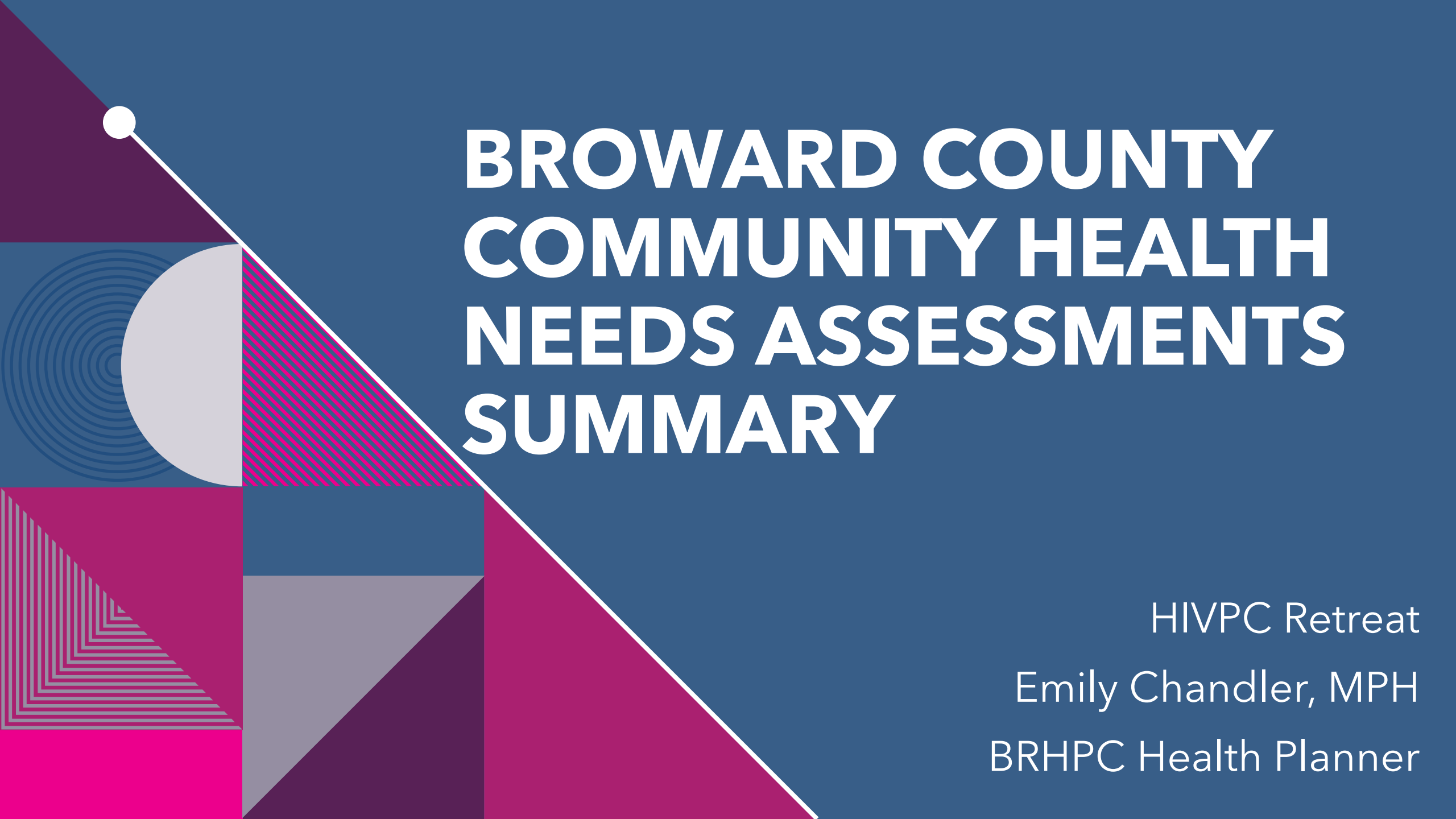
**MORE PROVIDERS
NEEDED ON NW SIDE
OF BROWARD
COUNTY, AND MORE
SPECIALISTS IN THE
RYAN WHITE
NETWORK TO MEET
OVERALL HEALTHCARE
NEEDS.**

**PREFERENCE FOR
DOCTOR VISIT
AND LABS TO BE
DONE ON THE
SAME DAY**

**“I LOVE MY TEAM,
THEY ARE
AWESOME!”**

**“STAFF ARE VERY
NICE AND HELPFUL.”**

**“I AM PLEASED WITH
THE PROGRAM.”**



BROWARD COUNTY COMMUNITY HEALTH NEEDS ASSESSMENTS SUMMARY

HIVPC Retreat
Emily Chandler, MPH
BRHPC Health Planner



HIV/AIDS COUNTY LEVEL DATA

Broward County, FL

HIV INCIDENCE & PREVALENCE BROWARD

Human Immunodeficiency Virus (HIV) Diagnoses

- Rate of 28.2 per 100,000 (2024)
- 561 new diagnoses in 2024

Acquired Immunodeficiency Syndrome (AIDS) Diagnoses

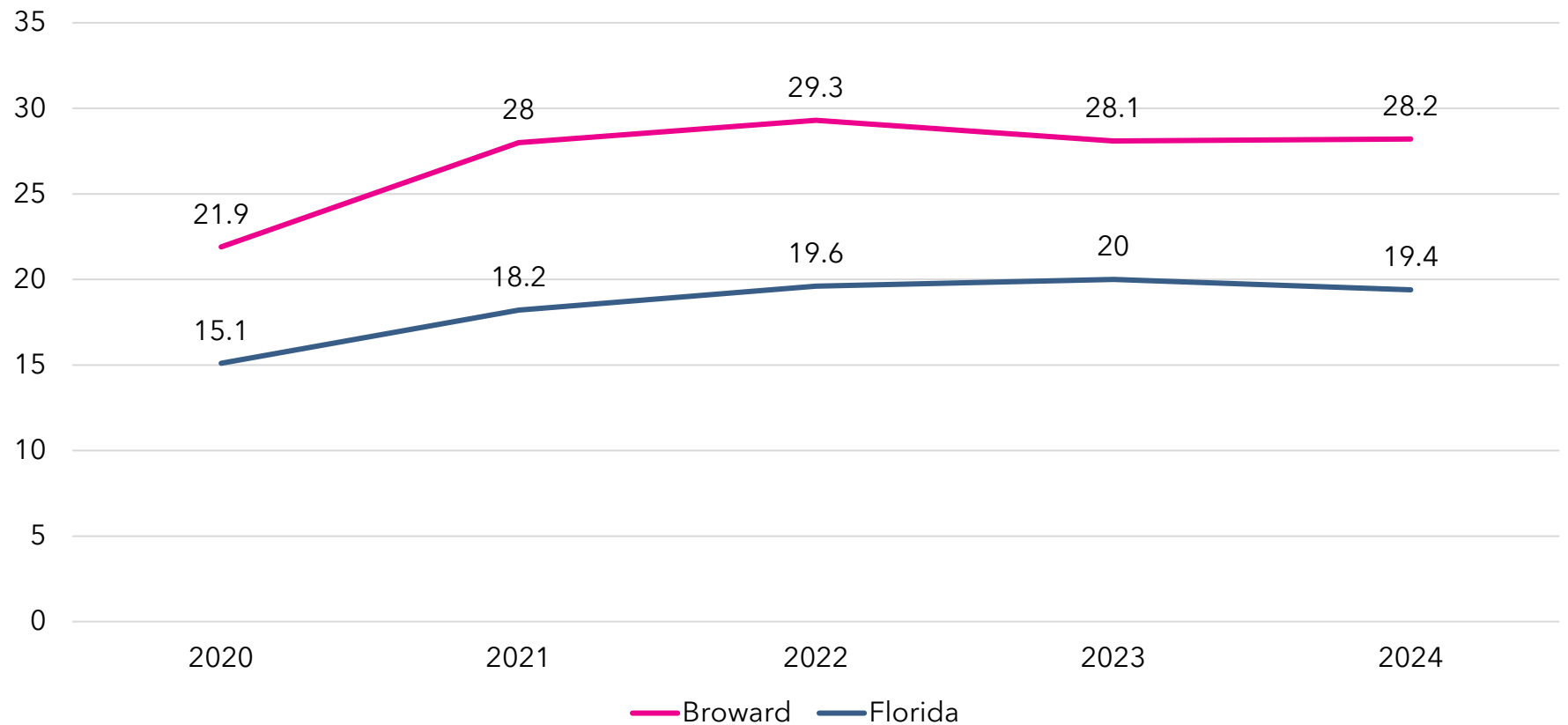
- Rate of 13.7 per 100,000 (2024)
- 273 new diagnoses in 2024

22,524 Persons with HIV in 2024

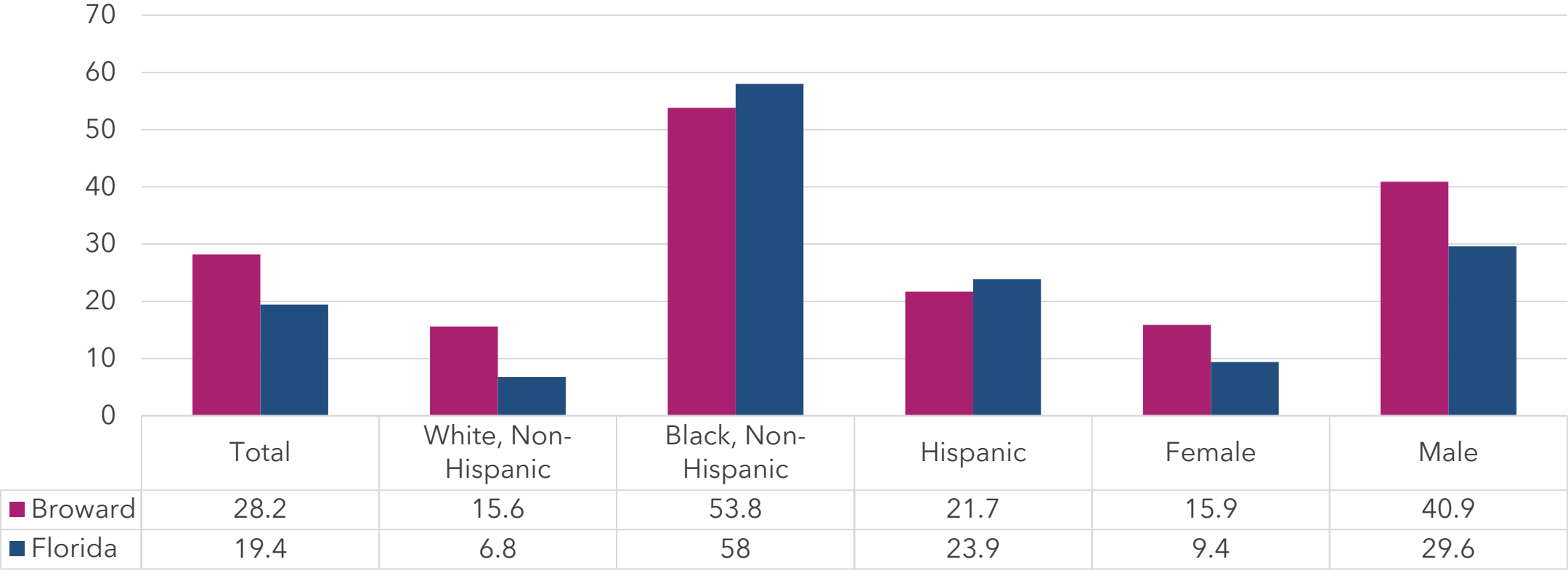
- 74% Retained in care
- 68% have suppressed viral load
- 59 Deaths from HIV/AIDS in 2024

HIV DIAGNOSES RATE (PER 100,000), BROWARD & FLORIDA, 2020- 2024

- The rate of new HIV diagnoses is consistently higher in Broward than in Florida



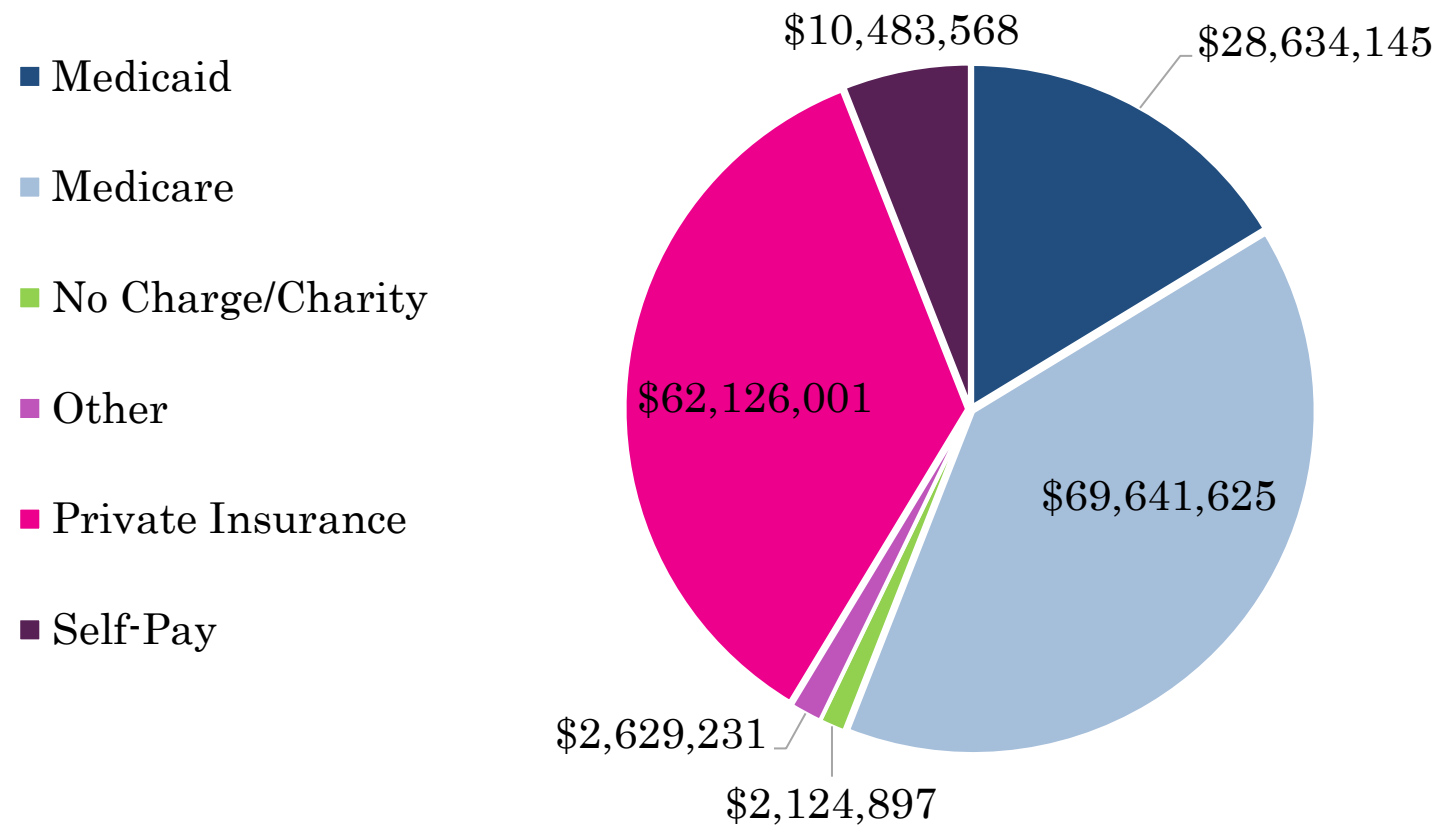
HIV DIAGNOSES RATE (PER 100,000), BY RACE/ETHNICITY & GENDER, BROWARD & FLORIDA 2024



AIDS ADMISSIONS, BROWARD COUNTY HOSPITALS 2024

		#	%
Total AIDS Admissions (Broward Residents)		1,420	100%
Gender	Male	983	69.2%
	Female	437	30.8%
Age	Under 18	0	0%
	18-39	270	19.0%
	40-64	777	54.7%
	65+	373	26.3%
Race/ Ethnicity	Asian/Pacific Islander	1	0.0%
	Black	837	58.9%
	Hispanic	110	7.7%
	Native American	1	0.0%
	Other	53	3.7%
	White	418	29.4%

AIDS ADMISSIONS - CHARGES BY PAYOR, BROWARD COUNTY HOSPITALS 2024



- The total charges for the 1,420 AIDS admissions in Broward County (2024) was **\$175,639,467**
- More than 50% of charges for AIDS admissions were billed to **Medicare (39.7%)** and **Medicaid (16.3%)**
- **35.4%** of total charges were billed to **Private Insurance**



HEALTHY PEOPLE 2030

HIV-Related Objectives

HEALTHY PEOPLE 2030: HIV DIAGNOSES

Objective HIV-03: Reduce the number of new HIV diagnoses		Target: 3,835 persons diagnosed Desired Direction: Decrease National Status: Little to no detectable change	
Broward County (2024) 561 diagnoses	Florida (2024) 4,463 diagnoses  Above Target for US	National (2022) 37,601 diagnoses  Well Above Target	

- Nationwide in 2022, 37,601 people were diagnosed with HIV, which was over 10 times the HP2030 objective target for nationwide new diagnoses.
- Florida's total diagnoses in 2024 also exceeded this target

HEALTHY PEOPLE 2030: HIV MEDICAL CARE LINKAGE

Objective HIV-04: Increase linkage to HIV medical care	Target: 95%		
	Desired Direction: Increase		
	National Status:  Improving		
	Percentage of people with newly diagnosed HIV linked to care in 30 days:		
Broward County Rate (2024)	Florida Rate (2024)	National Rate (2022)	
81.5%	81%	81.6%	
 Below Target	 Below Target	 Below Target	

- Linking individuals with HIV to care soon after diagnosis is essential for reducing the risk of progression into AIDS.
- National, state and county levels are below the HP2030 target for this objective; however, there have been increases at the national level towards the target objective

HEALTHY PEOPLE 2030: HIV VIRAL SUPPRESSION RATE

- When HIV is virally suppressed, the progression of HIV into AIDS is prevented reflecting the importance of early detection and treatment
- National, state and county viral suppression rates remain below the target range, and the national rate has shown no recent change towards reaching the target.

Objective HIV-05: Increase viral suppression		Target: 95%	
		Desired Direction: Increase	
		National Status: Little to no detectable change	
The percentage of Persons with HIV (PWH) that have reached viral suppression:			
Broward Ryan White Part A Rate (2024) 88.9% ⚠ Below Target	Broward County Rate (2024) 71.1% ⚠ Below Target	Florida Rate (2024) 70% ⚠ Below Target	National Rate (2022) 65.1% ⚠ Below Target



HOSPITAL SYSTEM COMMUNITY HEALTH NEEDS ASSESSMENTS (CHNAS)

Priorities & Plans; Broward County



BROWARD COUNTY HOSPITALS

16 Wide-Range Service Hospitals

Wide-Range Service Hospitals

- **Broward Health Coral Springs**
- **Broward Health Imperial Point**
- **Broward Health Medical Center**
- **Broward Health North**
- HCA Florida University Hospital
- HCA Florida Northwest Hospital
- HCA Florida Westside Hospital
- HCA Woodmont Hospital
- **Cleveland Clinic Hospital**
- Florida Medical Center
- **Holy Cross Health Hospital**
- **Memorial Hospital Miramar**
- **Memorial Hospital Pembroke**
- **Memorial Hospital West**
- **Memorial Regional Hospital**
- **Memorial Regional Hospital - South**

6 Hospitals Specialized Care/Services Hospitals

Specialized Care Type

Hospitals

- | | |
|--------------------------|--|
| Rehabilitative Care | <ul style="list-style-type: none">• Encompass Health Rehabilitation Hospital of Sunrise• St. Anthony's Rehab Hospital (Catholic Health Services) |
| Behavioral Health Care | <ul style="list-style-type: none">• Larkin Community Hospital Behavioral Health Services• Ft. Lauderdale Behavioral Health Center |
| Long-Term Care Hospitals | <ul style="list-style-type: none">• Kindred Hospital Ft. Lauderdale• Kindred Hospital Hollywood |

BROWARD HEALTH PRIORITIES & PLAN

2024-2027

#1: Maternal & Infant Health

- Expanding access to care from Broward HealthPoint maternity care centers
- Enhance education
- Improve methods to increase childhood vaccination rate

#2: Healthcare Access

- Improve annual primary care utilization rates
- Improve access to primary care
- Expand knowledge of community resources

#3: Chronic Conditions & Diseases

- Improve quality of community life by promoting chronic disease education and self-management
- Increase community health education about diabetes

#4: Economic Stability & Food

- Increase access to nutritious food
- Partner with community organizations to support economic stability of patients
- Enhance current financial benefit programs for patients in need

#5: Healthy Aging

- Mobilize a comprehensive program for senior's health
- Expand education on PACE (Program of All-inclusive Care for the Elderly)

#6: Health Literacy

- Broaden educational programs throughout the community
- Enhance language translation services in BH hospitals/locations

BROWARD HEALTH'S PROGRAMS

Broward HealthPoint

- Operates multiple community health centers that deliver affordable healthcare, care coordination, and support services for underserved residents
- Locations offer sliding Scale Fees available to accommodate patients which are explained in several languages online

Comprehensive HIV/AIDS Care

- Offered at the Annie L. Weaver Health Center, Comprehensive Care Center and Specialty Care Center
- Provides comprehensive HIV/AIDS care for adults, focusing on education, prevention, ongoing support, and community awareness to promote long-term health

CLEVELAND CLINIC PRIORITIES & PLAN

2024

#1 Access to Care

- Increasing rate of children with health insurance

#2: Behavioral Health

- Improve mental well-being and substance use prevention

#3: Chronic Disease Prevention & Management

- Diabetes, Hypertension

#4: Maternal & Child Health

- Improve access to prenatal care

#5: Socioeconomic Concerns

CLEVELAND CLINIC'S RESOURCES

- Personalized HIV treatment with antiretroviral therapy (ART)
- Confidential testing, prevention (PrEP), and ongoing care
- Team-based support including medical, mental health, and social services
- Compassionate, stigma-free care with virtual visit options and medication assistance for eligible patients



HOLY CROSS HEALTH PRIORITIES & PLAN

FY 2026
-2028

#1 Health Prevention & Chronic Disease Management

- Increase community education on healthy eating habits
- Expand community access to healthy foods through partnerships with local grocery stores & targeted programs such as Food as Medicine
- Build a Food as Medicine Regional Network of Excellence by convening quarterly stakeholder meetings and hosting an annual symposium to advance multi-level advocacy & resource mobilization

#2 Access to health care inclusive of maternal, infant, & child health and communicable and infectious diseases

- Increase the rate of healthy births among high-risk first-time mothers in Broward County.
- FOCUS & self-testing programs will provide increased access to HIV, Hep C, and Syphilis testing and increased linkage to care
- Increase the number of individuals transitioned to new health care coverage after losing prior insurance
- Expand support and improve access to care for the growing aging population experiencing barriers to health services





HOLY CROSS HEALTH'S PROGRAMS

- **HIV Self-Testing Program:** Offers a free Self-Testing HIV kit from the Holy Cross Health Community Health & Well-being Department
 - Contact 954-542-1671
 - Offers education on the recommendation that everyone between ages 13-64 should get tested for HIV at least once and those that have increased risk life-style factors should be tested more frequently



MEMORIAL HEALTH'S PRIORITIES & PLAN

2024-
2027

1

Access to Healthcare

- Improve access to maternal & infant healthcare, behavioral healthcare & primary care

2

Community Health Education

- Improve the overall quality of life by promoting chronic disease self-care management
- Increase health education to the older adult population
- Improve preventative health screenings through education

3

Healthy Lifestyle & Wellness

- Promote health and wellness activities & programs including exercise, fitness, nutrition, & healthy eating programs

4

Health Related Social Needs

- Improve health literacy
- Increase social needs assessments, referrals, community programs & partnership



MEMORIAL HEALTH'S RESOURCES

Comprehensive HIV Medical Care (Ryan White Part A Service Provider)

- Primary care, adult specialty care, and pharmacy services
- Mental health services
- Disease case management
- Non-medical case management
 - Housing assistance, food support, transportation, insurance assistance, ADAP, and Ryan White eligibility
- Transportation services
- Contact for information (954-276-1616)

HIV Prevention Services

- Free programs focused on reducing HIV transmission and improving early detection
- **HIV Focus Program:**
 - Free HIV testing for qualifying patients at Memorial's adult ED departments & Pembroke Urgent Care Center
 - Linkage to care when needed
- **Point-of-Care Rapid HIV Testing:**
 - Free confidential testing at Memorial Primary Care facilities regardless of insurance or prior history
 - Walk-in availability
 - Primary care visit testing
 - Results within 15 minutes
 - Coordinated follow-up care as needed
- **PrEP & PEP:**
 - Pre-exposure and Post-exposure preventive medicine services offered with retesting as needed
 - Online educational resources



ST. ANTHONY'S REHAB HOSPITAL PRIORITIES & PLAN

1: Hospitalizations & Re-Hospitalizations

- Reducing hospitalizations and re-hospitalizations through education and preventive services

2: Falls

- To reduce falls and subsequent costs and consequences, community fall risk reduction programs backed by evidence will be implemented

3: Disability from Catastrophic Illness/Injury

- Expand follow up services to those impacted by life changing medical conditions, such as stroke or other neurological illnesses/injuries, and offering educational services to facilitate independence, health promotion & wellness

4: Access to Rehabilitation Services

- Providing a wider-range of available outpatient follow-up and prevention services
- Working with Medicare Advantage and commercial insurance providers to expand education on appropriate triage of post-acute care services to improve community health, quality of life, and minimize re-hospitalization



ADDITIONAL CHNAS & COMMUNITY RESOURCES

FLORIDA DEPARTMENT OF HEALTH 2021-2026

BROWARD COUNTY CHIP PRIORITIES & PLAN

Access to Care

- Increase the vaccination rate among children
- Increase the rate of children with health insurance

Communicable and Infectious Disease

- Decrease the incidence of communicable diseases including STIs and HIV
- Eliminate the transmission of perinatal HIV
- Collaborate with community partners on development of a needle exchange program

Maternal & Child Health

- Reduce racial disparity in infant mortality
- Reduce new cases of cancer, cancer related illness and death
- Increase awareness of Florida Breast and Cervical Cancer Detection Program (FBCCDP)
- Implement activities to refer women to Breast and Cervical Cancer Detection Program

Preventive Care

- Increase awareness of medications and contraindications
- Prevent child drowning injury or death through local-level prevention activities and media campaigns

BROWARD.ORG

Broward.org > Ryan White Part A Program

Ending the HIV Epidemic

Broward | Ryan White Part A 

Resources

-  HIV TESTING SITES
-  HIV SELF-TESTING KITS
-  PREP SITES
-  INTAKE & ELIGIBILITY PROGRAM
-  HIV AWARENESS DAYS
-  LOCAL HIV DATA

- Hosts a directory of free and educational resources for HIV linked in their website



CARE RESOURCE CHNA PRIORITIES 2023

Access to Care

- Educate the community on resources through increased outreach
- Expand Mobile clinic services in the community
- Expand telehealth capabilities

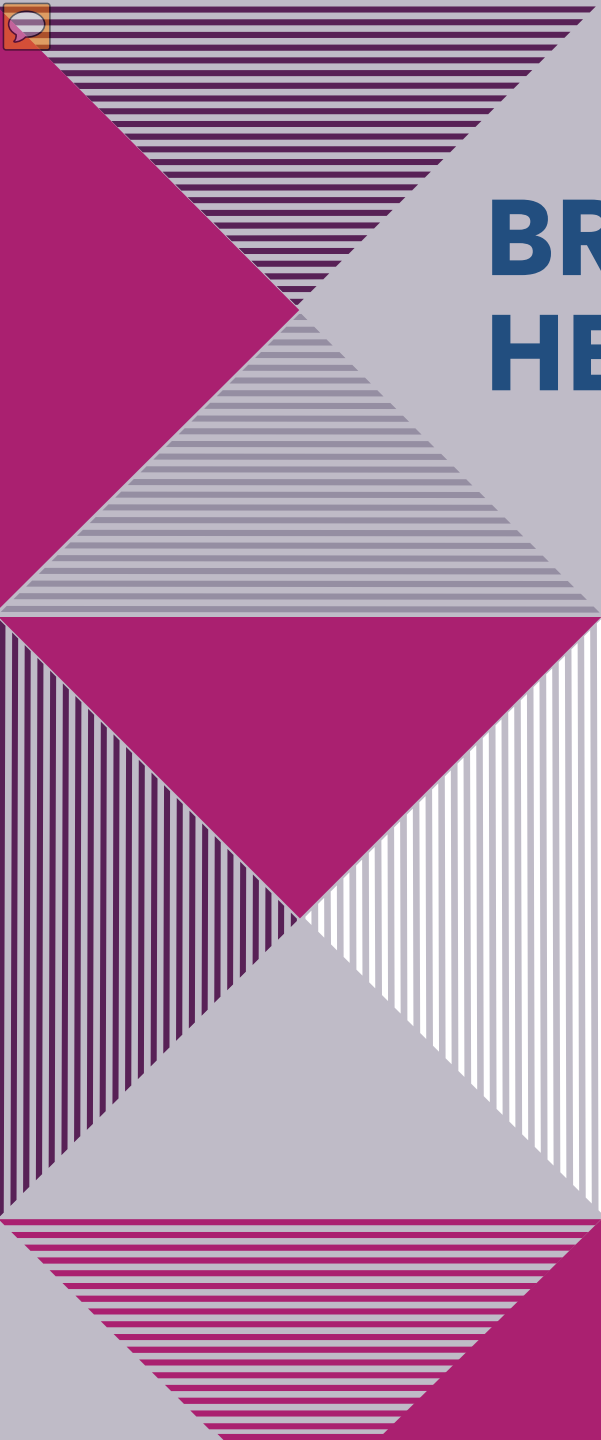
Opioid Crisis

- Introduced the SPOT (Special Purpose Outreach Team), a mobile medical care clinic to treat residents with substance use disorders and drug addiction
 - The only SSP (Syringe Service Program) operating in Broward

CARE RESOURCE COMMUNITY

HEALTH HIV RESOURCES

- Provides adult and pediatric medical, dental and behavioral health services.
 - Services include HIV care and treatment, housing assistance, and case management
- Aims to increase linkage to care for anyone newly diagnosed with HIV and increase re-linkage to care for any PWH who have previously been diagnosed and have dropped out of HIV care for any reason
- Has specialty trained staff to comprehensively support PWH seeking care for HIV
- Offers Pre-exposure prophylaxis (PrEP) anti-retroviral drug therapy and post-exposure prophylaxis (PEP) to prevent HIV infection
- Expands access to care with home Telehealth appointments and at-home HIV testing
- No-cost HIV & STI testing offered



BROWARD COMMUNITY AND FAMILY HEALTH CENTERS (BCOM) RESOURCES

- BCOM offers comprehensive HIV treatment services with personalized treatment options, emotional and psychological counseling services, support groups, education, adherence support, care coordination and many other services related to HIV care and support.



HEALTHY MOTHERS HEALTH BABIES COALITION OF BROWARD COUNTY INC.

Closing the Gap Program

- Provides education, testing, public service announcements, and referral services for eligible individuals with HIV/AIDS
- In their FY 2020-21 there was \$50,000 in funding and 794 educated



HOUSING ASSISTANCE: HOPWA

Housing Opportunities for Persons with HIV/AIDS
(HOPWA) provides case management and housing assistance for individuals living with HIV/AIDS

4 HOPWA Funded Programs in Broward County

Broward Regional Health Planning Council	954-561-9681
Care Resource	954-567-7141 Ext 149, Ext 455, Ext 168, Ext 443, or Ext 754
House of Hope	954-524-8989
SunServe	954-764-5150



THANK YOU

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Health Planner

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Broward Regional Health Planning Council, Inc.