



HUMAN SERVICES DEPARTMENT
COMMUNITY PARTNERSHIPS DIVISION / Health Care Services Section
115 S Andrews Avenue, Room A300 • Fort Lauderdale, Florida 33301
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Behavioral Health Network Meeting Minutes

Date: January 10, 2023, at 2:00 – 3:15 p.m.

Location: Zoom Virtual Meeting Platform

Facilitator: Clinical Quality Management Staff

quality@brhpc.org

PROVIDERS PRESENT

AHF: Nathalie Valdez

BCOM: Damary Martinez

Broward Health: Nelson Rivera

Broward House: Jamie Powers, Daisha Vargas, John Gartner

Care Resource: Hugo Rocchia

Memorial Health: Absent

CQM & PCS SUPPORT STAFF: Brianne Miller, Danielle Liao, Maunika Patel, Gritell Martinez

PART A RECIPIENT STAFF: Absent

I. Call to Order

The meeting was called to order at 2:05 pm.

II. Welcome/Introductions

CQM Support Staff welcomed all attendees, made a statement of the meeting's goal, and made individual introductions.

III. Quarter 3 Data Presentation: Behavioral Health Services

The CQM Support Staff reviewed the FY2022-2023 third quarter (Q3) data for the Behavioral Health Network. During the presentation, the CQM Support Staff focused on two service categories: Mental Health and Substance Use. The updated 2021 HIV Care Continuum data comparing the state of Florida, Broward County, and Broward RWA was shared with the Network. Broward RWA has the highest rate of viral suppression and in care compared to the state and Broward County.

Mental Health

For the Mental Health service category, the CQM Support Staff reviewed the data for the three subpopulations: gender, race/ethnicity, and age. There are 494 clients that utilize the Mental Health services with an overall retention rate of 84.2%. This number has decreased by 5.6% from last fiscal year. The female retention rate between quarters two and three increased by 4.7%. The male (3.10%) and transgender (12.73%) clients also had an increase in retention rates during the reporting period. Although the transgender clients(N=11) had an increase in the “retention in care” category, viral suppression decreased by 4.85%.

For the retention rate in the race/ethnicity subpopulations, the Black (Non-Hispanic) clients saw a decrease of 2.73%. In comparison, the White (Non-Hispanic) and Hispanic Latinx clients increased by 1.28% and 6.08%, respectively.

For the age subpopulation, the 18-28 age range had an increase from quarter two and quarter three in all three categories: retention in care (3.74%), prescribed ARV (14.26%), and viral suppression (0.53%). In addition, the age category 59 and older had a notable increase of 27.19% for retention in care between the two quarters, which was also reflected in the increase of 18.74% in viral suppression. Retention in care also showed a notable increase in the age categories 29-38(7.14%),39-48(9.71%), and 49-58(14.44%).

A member had a question regarding these changes in retention in care. The CQM Staff responded by explaining that the notable increase in the number of clients from quarter two to quarter three has positively impacted the retention in care. Most of the client population, regarding age subpopulations, increased fourfold.

Substance Use

For the Substance Use service category, the CQM Support Staff reviewed the data for the three subpopulations: gender, race/ethnicity, and age. The overall retention in care had a notable decrease of 16% from fiscal year 2021-2022 to the current fiscal year 2022-2023 quarter three. The number of clients utilizing this service category has decreased immensely from last fiscal year by 2,125. For retention in care, the transgender subpopulation increased by 42.85%, and 100% of clients (N=7) were virally suppressed. The female clients (1.47%) and male clients (3.98%) also showed an increase in viral suppression.

Although Black (Non-Hispanic) clients make up the majority of the clients under the Substance Use service category, their retention rate is 69.33%. On the other hand, the retention rate for White (Non-Hispanic) clients increased by 8.7% while the Hispanic/Latinx clients showed an immense increase of 21.3%. Similarly, the Hispanic/Latinx clients had a notable increase of 11.3% in viral suppression.

The 18-28 and 39-48 age ranges had the highest retention rate of 77.78% for the age subpopulation. All the retention rates increased except for the age range 49-58(4.1%). In terms of viral suppression, the 29-38 age range had the highest increase of 13.19%, followed by the 59 and older age range which had an increase

of 9.93%. The 18-28 age range had a decrease of 4.02% in viral suppression while the 39-48 age range had a decrease of 5.71%.

A Broward Health representative wanted to know which interventions contributed to improving retention in care. The CQM Support Staff notified the Network members that service utilization could provide more insight into these numbers, and the next Behavioral Health Network meeting will include this request.

IV. Mental Health Screening Tool Update

The CQM Support Staff updated the Network about the new Service Delivery Model (SDM) revisions for the Behavioral Health biopsychosocial screening tool. The CQM Support Staff will seek approval on these revisions on January 23rd by the Quality Management Committee.

V. Best Practices: Broward House Biopsychosocial Screening Tool

The two representatives from Broward House discussed modifications to their biopsychosocial screening tool that helps to reduce the number of questions being asked while still retrieving the information they need. First, they split the screening tool into two assessments. The first assessment's purpose is to gather data, while the second assessment is to retrieve more in-depth information. This process helps with client sensitivity and increases retention in care through client engagement.

VI. Announcements

The CQM Support Staff made an announcement regarding the Provider Appreciation Week which will be held February 6th to February 10th between the hours of 1 p.m. and 2 p.m.

VII. Adjournment

The meeting adjourned at 2:34 pm.

Next Meeting Date: Tuesday, April 11, 2023, at 2:00 pm.